GENERAL TERMS AND CONDITIONS

Definitions

K.I.T Group (hereinafter "K.I.T. Group" and/or "Organiser") is a Professional Congress Organiser (PCO) and – on behalf of the International Society of Eye Research (hereinafter referred to as "ISER") - acts as the administrative Organiser of the XXVII ISER Biennial Meeting, 23-27 August 2026 in Valencia, Spain. The Organiser leads the registration services, abstract management, sponsorship opportunities, exhibition management, social events and provides the Meeting Secretariat (staff and technical infrastructure). ISER is a non-profit, scientific organisation.

General Terms and Conditions for Registration

These General Terms and Conditions are valid for each attendee registered for the XXVII ISER Biennial Meeting, 23-27 August 2026 in Valencia, Spain (hereinafter referred to as the "Meeting"). Any registered person, Delegate, Student, Researcher, Media representative, Speaker or Exhibitor is considered an attendee.

Meeting Registration

The registration deadlines are as follows:

Early registration deadline: **03 June 2026, 23:59 CEST**
Standard registration deadline: **22 July 2026, 23:59 CEST**
Late / On-site registration: **from 23 July 2026, 24:00 CEST**
Closing of Online Registration: **21 August 2026, 23:59 CEST**

Only fully completed registration forms will be accepted. The registration fee is based on the date of the receipt of the registration form or completed online registration as well as the payment in full in accordance with the deadlines mentioned above.
The online registration can be completed by clicking the button "register and pay" which can be found at the end of the form.
Should one deadline be missed, the next applicable fee will be charged automatically. The registration will only be confirmed upon receipt of payment in full.

If the maximum attendee capacity is reached, the Organiser reserves the right to refuse any registration.

Only registered attendees will be permitted access to the Meeting. To be eligible to register for the Meeting, attendees must be at least 18 years old. Attendees may be asked to present an official identity card stating their age.

The registration fee for regular delegates and students/early career researchers includes entry to all sessions, the exhibition area, the poster area, and the opening ceremony.

To be able to register as a student/early career researcher, you must upload the requested proof at the time of registering. Proofs must be valid for both the time of registration and during the Meeting.

The registration fee for accompanying persons includes entry to the Meeting venue for the opening ceremony only. Entry to the exhibition area, the poster area and other Meeting sessions is not included. A maximum of 1 (one) accompanying person can be registered per delegate.

To register as a media representative, please contact the Organiser at iser-registration@kit-group.org in order to receive a media registration form. There is no registration fee for accredited media representatives. However, to register as a media representative, you must submit a copy of your official press card.

Registrations for more than ten persons will be handled separately as a group booking. Please contact the Organiser at iser-registration@kit-group.org.

ISER Members

The reduced registration fee for members will be granted only to ISER Members having paid their subscriptions. The ISER membership department remains at your disposal for any further clarification at mail@iser.org. The non-member registration fee will apply if valid membership is not confirmed.

Method of Payment

Payment is required at the time of registration. Cheques will not be accepted. It should be made, using one of the following methods:

1. Credit card (Visa, Master/Eurocard, and American Express): Attendees should complete the relevant section of the registration form. Payment in Euros only.

2. Bank transfer: Payment by bank transfer is only possible until **1 August 2026** and should be made in Euros to:

Account holder:	K.I.T. Group GmbH
Account Number:	05 140 018 00
Bank Code:	100 800 00
Bank:	Commerzbank
IBAN:	DE 77 1008 0000 0514 0018 00
BIC / SWIFT:	DRESDEFF100
Reference:	ISER 2026, full name, attendee number

Please note that all bank transfer fees and costs must be covered by the sender, including any charges that may be incurred on the receiving bank end. If payment is not received in full (free of bank transfer fees), the registration cannot be confirmed.

Letter of Confirmation/Tax Invoice

A letter of confirmation/tax invoice will be sent by email once the Organiser has received the fully completed registration form and the related payment. Attendees must present this confirmation/tax invoice at the registration counter as proof of their registration and payment.

Letter of Invitation

Individuals requiring an official Letter of Invitation can request one from the Organiser. To receive a Letter of Invitation, attendees must first register to the Meeting and submit payment in full. Letters of Invitation will not be sent after the standard registration deadline.

The Letter of Invitation is a voluntary service provided by the Organiser and does not constitute any financial or other obligation for or against the Organiser. All expenses incurred in relation to the Meeting are the sole responsibility of the attendee.

Visa Requirements

It is the sole responsibility of the attendee to take care of his/her visa requirements. Attendees who require an entry visa must allow sufficient time for the application procedure. Attendees should contact the nearest Embassy or consulate to determine the appropriate timing of their visa applications.

The Organiser will not directly contact Embassies and consulates on behalf of visa applicants.

The registration fee minus a handling fee of 25 EUR will be refunded after the Meeting if the visa was applied for in time (three months ahead of the Meeting), and an official proof from the embassy, confirming that a visa could not be granted, is forwarded to the Organiser.

Certificate of Attendance

All registered attendees will receive a Certificate of Attendance sent electronically to the email address provided in the registration process after the Meeting.

Registration Name Change

A handling fee of 35 Euros will be charged for every name change to an existing Meeting registration. A new registration form for the substitute attendee should be submitted, as well as a proof for the reduced fee if applicable. Name changes will only be accepted until the pre-registration deadline indicating clearly the new and old name. After the pre-registration deadline, all name changes must be carried out on-site.

Registration Category Change

A handling fee of 35 Euros will be charged for registration category changes that result in a refund. If there is a change to a lower (reduced) registration fee, the Organiser may request

a corresponding proof.

Lost Name Badge

The name badge must be worn at all times during the Meeting. Access to the Meeting facilities will not be granted without a proper name badge. If an attendee loses, misplaces or forgets the name badge, a handling fee of 35 Euros will be charged for a new name badge. Upon handing out a new name badge, the lost badge will become invalid.

Registration Cancellation Policy

Notification of cancellation must be made in writing and sent to the Organiser by email: iser-registration@kit-group.org . The notification must include all the relevant information regarding the bank account to which a possible refund may be remitted.

If the written notification of cancellation is received before the early registration deadline, 50% of the paid registration fee will be refunded. No refunds will be made for cancellations received after this date.

The above rules and deadlines also apply to cancellations of additional events, sessions and/or orders (e.g., gala dinners, etc.).

Refunds

Refund requests will be processed after the Meeting only. They must be made in writing and sent to the Organiser by email (iser-registration@kit-group.org) no later than 30 days after the Meeting. No refund request will be processed after this date.

Refunds will be credited only to the person/entity who/which paid the original registration. Reimbursement to or for the benefit of third parties is excluded.

Credit will not be given for unattended events or early termination of attendance.

Modification of the Meeting Programme

The Organiser reserve the right to modify the program, which is published as an indication only and may be subject to modification at any time in terms of time, location, theme, and content (in particular to the programme schedule, the appointment and/or selection of speakers, the technical environment, programme duration, etc.). The attendee has no claim to the staging of a particular speaker and/or event, to a particular event duration or to the provision of a particular content. Changes to the programme do neither constitute a right of withdrawal nor refund claim on the part of the persons registered, provided the character of the event as a specialist event in the specified subject area is not affected by the changes.

Cancellation or Postponement of the Meeting

If the Organiser is prevented through no fault of its own from fulfilling its obligations in connection with the Meeting due to external, unforeseeable events beyond its control

("Force Majeure"), or if circumstances arise, which could not have been foreseen and in the presence of which the Organiser would not have concluded this registration contract in such a way and the elimination of which cannot be carried out by economically reasonable means ("Hardship"), the Organiser shall have the right to cancel or postpone the Meeting immediately after the aforementioned circumstances become known or to terminate the Meeting without any liability and shall be released from its obligations to the attendees.

Attendees with confirmed and paid registration will be refunded the fees already paid within 90 working days after the originally scheduled event date. In case of rescheduling of the Meeting within 13 months after the originally scheduled event date, the Organiser may retain the registration fee earmarked for the replacement event. Attendees with completed registration will automatically be considered registered for the replacement event. The retention will be fully credited against the registration fees applicable at the replacement event.

Attendees who exercise their right of withdrawal due to force majeure will have their registration fees reimbursed in full minus a handling fee of 50 EUR. Further claims for damages or claims for reimbursement of expenses (in particular preparation costs for the Meeting participation) are excluded on all sides.

Hygiene and safety regulations; House rules

Attendees must inform themselves of and comply with all applicable laws, regulations, and organiser-imposed hygiene and safety measures. The Organiser may update these measures as needed, and attendees are responsible for staying informed via the Meeting website. Any required health or safety conditions for attendance, such as testing or vaccination, must be met.

By entering the venue, each attendee accepts the house rules and regulations of the Meeting venue, which can be viewed at the registration counter. The Attendee is aware that the consumption of food and beverages brought to the Meeting venue is not permitted.

Data Protection

During the registration process and the execution of the Meeting the personal data of each attendee is processed. All personal data will be processed in accordance with the applicable national data protection regulations and in particular the General Data Protection Regulation GDPR (Regulation (EU) 2016/679) and the German Federal Data Protection Act (BDSG).

Personal data will not be forwarded to a third party unless in accordance with Art. 6 Sec. 1 lit a-f GDPR: (a) express consent, (b) performance or conclusion of a contract, (c) fulfilment of a legal obligation, (d) protection of vital interests of the data subject or another natural person, (e) public interest or exercise of official authority, (f) legitimate interest of the data controller and balancing of interests.

In the course of participation in the Meeting, personal data may be processed by companies based in third countries outside the European Union. The attendee consents to such data processing insofar as it is necessary for his/her participation and the full use of the Meeting services.

For further details on data processing, your rights about information and access to personal data and how to contact the Data protection officer, please refer to the privacy policy.

Intellectual Property Rights

All content (trademarks, brands, copyrights, etc.) displayed at the Meeting remain the property of their respective owners and are used for identification purposes only. The content and compilations published on the event website and/or related websites are subject to the applicable copyright laws. The reproduction, editing, distribution, sharing and/or any kind of exploitation outside the limits of the applicable copyright laws require the written consent of the respective author and/or creator.

Downloads and copies of information, documents, files, presentations, and other content shared are only permitted if explicitly marked and solely for private use. The commercial use of content is prohibited without the consent of the author/creator. Insofar as the content on the event platform website has not been created by the Organiser, the copyrights of third parties will be observed. Contributions of third parties are marked as such on the event platform website. Should a copyright infringement nevertheless occur, the Organiser requires a corresponding notice. The relevant content will then be removed immediately.

Indemnification for copyright infringement

The attendee confirms that any Meeting-related use or exploitation of works and/or materials employed or used by him/her in connection with an activity or on the occasion of participation in such an activity (i.e., lecture, presentation, moderation and/or other contributions, etc.) is done lawfully and in particular in compliance with all applicable copyright protection regulations and in recognition of all rights of third parties.

The attendee further confirms that the above assurance also extends to the documentation of the event and public reporting by means such as photography, filming and recording as described above. The attendee/presenter shall indemnify and hold harmless the Organiser and/or the hosting party from any claims, liability, loss or expense (including attorneys' fees as legally permissible) arising out of any breach of the foregoing representations.

The Meeting website and its use

Unless otherwise expressly stated or evident from the circumstances, all content displayed on the Meeting website is the property of the K.I.T. Group and/or ISER. Each attendee with completed and confirmed registration is entitled to view any part of the Meeting website and to copy or download content, provided it is used exclusively for personal or non-commercial use and third-party rights are not opposed. Any other reproduction of the contents of the Meeting website requires in any case the permission of the Organiser.

Viruses or other technical malfunctions; blocking of access; disclaimer of warranty

All reasonable efforts will be made to ensure that downloadable content is free of viruses. The Organiser cannot accept liability for any damages resulting from viruses affecting third party computer systems that originate from this website and/or any digital event platform. The Organiser cannot guarantee trouble-free use of the Meeting website and/or any digital event platform. Any claims for damages in this regard are excluded.

Access to the Meeting website, the associated digital offers and/or any digital event platform can be blocked temporarily or permanently if there are concrete indications that the attendee is violating or has violated these GTC and/or applicable law or if the Organiser has another justified, substantial interest in blocking access. When deciding on a blocking, the legitimate interests of the attendee will be taken into account appropriately.

The Organiser does not guarantee the adequacy, accuracy and/or completeness of information published in connection with the Meeting. Furthermore, the Organiser does not guarantee uninterrupted and/or error-free access to the Meeting websites. The Organiser shall endeavour to remedy such interruptions as quickly as possible using economically reasonable means. In all other respects, the regulations from the area of connectivity or technical issues apply.

Film, photo and video recordings

During the Meeting, the Organiser or third parties commissioned by the Organiser will take photos, make film recordings, and audio recordings in which attendees may be recognizable.

The recordings will be used to document the Meeting and for the Organiser's scientific reporting and public relations work, and may be published on websites, in specialist publications, press reports, and on social networks.

Insofar as attendees are individually recognizable, processing will be carried out on the basis of Art. 6 (1) (a) GDPR (consent) and the relevant national regulations on the right to one's own image. By registering and participating in the Meeting, attendees hereby agree to this. Furthermore, participants agree that the use of image, film, or audio material in this context is free of charge and waive any claims to remuneration.

Consent can be revoked at any time with future effect by sending an email to: iser-registration@kit-group.org . In the event of revocation, the Organiser will refrain from further use and remove or render unrecognizable any published content, insofar as this is technically possible and reasonable.

Speakers also grant the Organiser a simple, spatially and temporally unrestricted right of use to recorded lectures for the purpose of scientific documentation and reporting.
Further information on data processing can be found in the Organiser's privacy policy.

AI-Generated Content

AI tools may be used during the Meeting to generate summaries or other content. While these tools comply with GDPR, the accuracy and reliability of the generated content are not guaranteed. Meeting speakers are not responsible for AI-generated outputs, and attendees should independently verify any information before relying on it.

Limitation of liability

The Organiser shall be liable for damages caused intentionally or through gross negligence by the Organiser, its legal representative, executive employees or vicarious agents, irrespective of the legal grounds.

The Organiser shall be liable for damages in the event of simple negligence, subject to statutory limitations of liability (for example, care in one's own affairs), only
a. for damages arising from injury to life, body or health;
b. for damages arising from the breach of an essential contractual obligation. "Material contractual obligations" are those obligations the fulfilment of which makes the proper performance of this contractual relationship possible in the first place and on the observance of which the respective other contractual party may regularly rely. In the event of a breach of material contractual obligations, the Organiser's liability for damages in cases of simple negligence shall be limited to the amount of the damage typically foreseeable at the time of conclusion of the contract.

Insofar as the Organiser's liability is excluded or limited, this shall also apply to the Organiser's vicarious agents and legal representatives.

The above exclusions and limitations of liability do not apply in the event of culpable or negligent injury to the life, limb or health of persons or in the event of the express assurance of characteristics and in accordance with the German Product Liability Act.

Applicable law, place of jurisdiction

German law shall apply to the exclusion of the UN Sales Convention. As far as legally permissible, Berlin is agreed as place of jurisdiction.

Right of modification

The Organiser may make changes and/or additions to these General Terms and Conditions at any time. The attendees will be informed of such revisions from time to time. If the changes and/or amendments concern essential parts of the contract and if the rights of the attendees are substantially changed as a result, each attendee with an existing and paid registration will be informed separately with the possibility of consent.

Valid as of 27.02.2026